



Test device service

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Test us and form your own opinion

We are pleased that you would like to test products from the MBS product range. We would be happy to follow up on your interest by providing you with the required products. Without a doubt you will already have informed yourself thoroughly about our products and may even have received advice from our customer service team — with a test, you can now convince yourself of the benefits of our products, as well as the efficiency and strong customer focus of our service department and our company.

How it works:

- Complete the configuration form so that we can ensure you receive the products that meet your exact requirements.
- MBS then assembles the required components (this will generally involve new goods).
- We will let you know when the products are ready for dispatch.
- Nach dem Bestelleingang und während der gesamten Testdauer steht Ihnen ein Techniker im Support zur Verfügung, der Sie betreut und ggf. mit Ihnen zusammen Fragen klärt. Wir freuen uns über Ihren Anruf oder Ihre Mail.
- After we receive your order and throughout the testing period, a technician will offer you support and help to answer any questions you may have. We are waiting for your call or email.
- We will be pleased to support you through the initial steps in using our products. If you have a particular date in mind, please state this on the form.
- Now test your device. If you are pleased with both the hardware and the support we offer, we will of course be happy to receive your order. If you wish to keep the test device after the testing phase, simply let us know.
 If you do not wish to keep it, please send it back to us; you are under no obligation.



Guidelines for loan devices

Definition

A loan is a product provided by MBS GmbH or sold by MBS GmbH in the form of software and/ or hardware which is loaned for the purposes of product demonstrations, laboratory tests, training,

Duration of the loan

The duration of the loan is determined when a loan is requested; the term may be extended by agreement with MBS.

Costs of the loan

The loan product itself is free for the duration of the loan, with the exception of shipping costs, customs charges (where applicable) and other charges connected with the dispatch of the loan product. The recipient of the loan product bears the costs of returning the product to MBS.

Use of loaned devices

The loan product may be used in the context of product demonstrations, laboratory tests, training purposes, function testing and associated tests as part of projects. Usage for other purposes, in particular for manufacturing own products with the aid of technologies forming part of the loan agreement, is expressly prohibited and will result in claims for compensation. Changes to the loan product are only possible with the agreement of MBS, with the exception of software-related changes to the configuration. It is not permitted to attach or remove stickers, add own lettering or make other modifications.

Returning the loan device

The loan device must be returned punctually when the loan period expires; it must be complete and fully functional. The loan device must be returned to MBS in the condition it was delivered. The recipient must voluntarily report damage to the loan device to MBS.

Sphere of responsibility

The loan device passes into the ownership and thus the sphere of responsibility of the recipient with the transfer of risk (generally upon receipt of the shipment or personal acceptance). The recipient (or personnel authorised by the recipient) shall be responsible in the event of damage to the loan device or theft of the loan device, and for compliance with the aforementioned points until the end of the loan period. The recipient of the loan device must observe applicable regulations such as VDE guidelines etc.

End of the loan period

The loan period ends when the loan device is returned to MBS in complete and fully functional condition. On receipt, MBS checks the scope of the loan agreement and the condition of the loan product and, provided the device is in flawless condition, confirms the end of the loan in writing. Where the loan device has been damaged or parts are missing, the relevant costs incurred will be charged to the recipient; when this invoice has been settled in full, the loan also comes to an end.

Late returns

Where the loan device is not returned to MBS or is returned late, the recipient shall be charged for the loan device according to the price lists applicable at the time the product was due to be returned. Payment in full must be made within 14 days of receipt of the subsequently issued invoice. The loan period is also deemed to be terminated when the invoice is settled in full.



What we ask of you:

We will be pleased to provide you with one or more of our high quality devices. Even though we provide some of the most robust hardware on the market, we ask you to take care of it.

Configuration form/loan application

Invoice address	
Company	Date
Contact	
Street	Duration of the loan
Postcode/town	
Telephone	Preferred date
Email	
Delivery address (if different)	
Company	
Contact	
Street	
Postcode/town	
Required product	ST
Required product	ST
Required product	ST
Brief information/other remarks for further processing	
We acknowledge the above guidelines on loan devices, which we accept as the basis of the agreement.	
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